



DOXFORD HALL HOTEL AND SPA

WEDDINGS • SPA • CONFERENCE • DINING

TERMS AND CONDITIONS OF MEMBERSHIP

Doxford Hall Hotel and Spa, Chathill, Alnwick, Northumberland, NE67 5DN

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The following information has been produced to ensure that all members are assured of a comfortable and enjoyable experience on each of their visits. Although detailed in their nature, it is anticipated that, for the majority of members, there will be little or no need to refer to them. They do however allow the management of the Club to provide a service that we believe is second to none.

Please note that we do not have a permanent life guard on hand around our swimming pool area, therefore member's use the pool is at their own risk. An emergency phone is situated on the poolside.

1. Membership subscriptions.

Membership subscriptions shall be fixed by the Club and be altered at any time. Members will be notified (by notices posted on Club notice board) of changes in subscriptions prior to the date of alteration. Applicants may be subject to an interview at the discretion of the Club. The Club refuses to reject an application for membership without ascribing any reason for doing so. On acceptance of an application, a member will be provided a membership card, which will remain the property of the Club and upon termination of membership will be returnable to the Club on demand

2. Membership Transferability.

Memberships are not transferable.

3. Membership cards.

Members must carry their cards when visiting the Club and show them to the Club reception or members of management when asked to do so. The loss of a card should be reported immediately. A charge of £6.00 will be made to issue a new membership card. Any misuse of membership cards will result in an immediate cancellation of membership.

4. Opening Hours.

The Club will be open from 7:00am till 10:00pm each day.

5. Children and juniors.

Children under the age of 16 are not permitted within the leisure areas without parental supervision. Please note, no babies are to be left unattended at the poolside. Please also refer to points 14 and 16.

6. Use of Facilities.

A member is entitled to use the facilities of the Club providing always that the Club may at any time withdraw all or part of such facilities for any period/periods with or without notice in connection with any cleaning, repair, alteration or maintenance work.

7. Smoking.

Please note that the Club has been designated a non-smoking environment.

8. Social Activities.

The social Club reserves the right at any time and without prior notice, to set aside facilities for exhibitions, or for other social events.

9. Dress.

Members and their guests are asked to wear a form dress appropriate to the time of day and place on all occasions. Aerobic clothing, armless T-shirts, swim suits, cut off denims and soiled sports ware are not permitted in the restaurant areas.

10. Use of Showers.

Members and guests using the facilities are requested to shower and change before using the public areas.

11. Guests.

Only members over 18 years of age may introduce guests. Members must accompany all guests. Both the member and guest must sign in at the leisure reception and pay the guest fee in addition to any facility fee (if appropriate). Members can bring in guests up to six times a year, at a charge of £5.00 per session. Members must ensure that their guests abide by the rules of the Club and accept responsibility for their guest's behaviour. Any member may not introduce the same guest more than six times in any Club year. No person whose membership of the Club has been terminated or whose application has at any time being refused shall be admitted as a guest. The Club reserves the right to refuse any person to be admitted as a guest.

12. Fitness Suite.

Members and their guest are particularly advised not to undertake strenuous physical activities for which they might be medically unfit. All members and guests use the equipment and facilities of the fitness room at their own risk and the Club does not accept any responsibility for any harm or injury to any member or guest however caused. Members and guests who have any reservations as to their physical conditions are advised to have a medical check up before embarking on any exercise. Children up to the age of sixteen are not permitted to use the fitness room. Correct footwear and T-shirts must be worn at all times. Access to the fitness room may be limited in the event of classes or pre-organised sessions. Details of these will be posted on the clubs notice boards.

13. Swimming Pool.

Members and their guests use the swimming pool area at their own risk and the Club does not accept the responsibility for harm or injury to any member or guest however caused. No running, jumping or diving in the pool is allowed. An adult must supervise children under the age of fourteen in the pool at all times. For reason of health and hygiene, it is necessary for all members and guests to shower before entering the pool. Showers are provided for this purpose in the changing areas. Radios, lilos and anything that the Club in its absolute discretion considers to be detrimental to the use of the pool and its environment are not permitted. Members and guests are asked to wear conventional swimming costumes only. The pool may be reserved at certain periods for adults only, swimming only or lessons. Prior notice will be displayed on the clubs notice boards.

14. Steam Room.

Children under the age of sixteen are not permitted to use these facilities. Members and guests must shower after using the steam room and before using the swimming pool. The use of these facilities is at the member and their guest's own risk and the Club accept no responsibility for any harm or injury suffered by members or their guests howsoever caused.

15. Spa Bath.

No more than 5 people in the spa bath at one time. Children under the age of five are not permitted in the spa bath. Please do not remain in the spa bath when it is not circulating. Do not exceed ten minutes immersion in the spa bath. Do not use the spa bath after a heavy meal or while under the influence of alcohol. If suffering from a heart condition or circulatory problems, skin conditions, fits or any other medical problems, please seek your doctor's advice.

17. Lost property.

All lost property found on the premises should be handed in to the clubs reception. Items will be kept for 6 months and then donated to local charities.

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18. Safety and Hygiene.

In the interests of safety and hygiene, no crockery or glasses are allowed in the changing rooms, fitness room, terrace, swimming pool area or Tennis courts. No pets will be allowed in the Club buildings or grounds, with the exception of guide dogs. Entry to the Club is only to be permitted at the Club reception area. Fire exits, which are clearly marked are there in the interests of safety and members and guests are asked to make their way in an orderly fashion to the nearest available exit. Cars must be parked in the areas marked only and must not block service roads.

19. Lockers.

For security reasons members and guests are asked to store personal belongings and valuables in the lockers provided. Keys for the use of the lockers are on a coin basis. Lockers are provided on a daily basis only and items left in overnight may be removed on the following day and disposed of.

20. Liability.

The club's liability to damage or loss to a member's property is strictly limited to any damage suffered as a result of negligence of the Club, its staff or its agents. With this exception, the Club will not accept liability for the safety of members and guest personal property brought onto the Club site unless such property is handed to the club's reception and a signed receipt is given. The Club reserves the right in its absolute discretion, to refuse to store any such personal property of members or guests. Property stored in the lockers provided by the Club or its agents are stored at the owners risk and the Club will accept no liability for loss or damage. Cars parked in the Club car park or elsewhere on the premises of the Club are parked at their owners risk and the Club accept no liability for loss or damage in respect thereof. The Club can not accept any liability for any accident to any member that may occur on the premises or within the grounds of the Club other than liability, which may have arisen from the negligence of the Club, its staff or agents. Any member who suffers an accident on the Club premises or on the Club grounds must report the accident and the circumstances in which it occurred, to the manager immediately following the accident.

21. Behaviour and conduct.

Members must behave in a responsible and polite manner to other members, guests and members of staff. Members should ensure that their actions within the Club do not offend or annoy other guests using the facilities. Any member repeatedly causing annoyance or endangering themselves or others will have their membership terminated with immediate effect.

22. Termination of Membership.

The member may terminate membership of the Club at any time after the first full year of membership by giving no less than one calendar month written notice to the Club. The Club reserves the right to refuse admission and/or to cancel membership forthwith if any member shall in the opinion, cause nuisance or annoyance to other Club members or guests. Termination of membership will also occur for any breach of the Club rules, misuse of the Club facilities or for any other reason, which the Club may deem inappropriate.

23. General.

No food or drink alcoholic or otherwise may be brought into and consumed within the Club or its grounds. Members and guests must at all times observe the Club rules, a copy of which will be placed on the club's reception and must be available for inspection by members and guests to comply with any reasonable directions of the hotel manager may give to ensure the smooth operation of the Club, the facilities and the convenience of all members. The hotel manager whose discretion is final shall determine any dispute or difference, which may arise with regard to interpretation of these rules. Doxford Hall Leisure Club reserves the right to change these at any time and without notice to individual members, but notification of the changes will be displayed on the Club notice board.

24. Contract.

It should be noted that no refunds are given on membership and all memberships are subject to a one year contract. In the event of a standing order being terminated the remaining balance of your annual subscription will become payable immediately.